

HighRadius provides an array of products that complement SAP Financial Supply Chain Management (FSCM) modules such as Dispute, Collections and Credit Management. All the products are 'ABAP Add-Ons' i.e. HighRadius products are installed within the SAP ERP system without requiring any independent installation, support or system integration. The products seamlessly blend into SAP functionality in real-time including the user interface look and feel.

Dispute Resolution Accelerator

HighRadius Dispute Resolution Accelerator enhances standard SAP Dispute Management functionality through a collaborative workflow solution. The solution enables standardization and enforcement of deduction processes by providing deep cross-department collaboration via automatic dispute case routing and processing. The solution includes out-of-the-box templates for common reason codes such as shortages, pricing, returns and advertising. A complete audit trail of the lifecycle of a dispute is captured benchmarking the performance of the users and processes.

Cash Application Accelerator

HighRadius Cash Application Accelerator enhances the standard SAP lockbox functionality by increasing the on-invoice hit rate by auto-matching open payments to invoices based on additional reference numbers such as Customer PO number, Order Number, BOL Number, ASN Number etc. In addition it also provides excel based mass upload capabilities for remittance and deduction detail.

Credit Memo Approval

HighRadius Credit Memo Approval solution automates the process of creating and approving credit memos electronically in SAP. The solution has the capabilities to configure hierarchical approval levels as a function of amount, reason-codes etc and leverages SAP Workflow for routing. All the appropriate SAP transactions such as SD Credit Memo Request, A/R Credit Memo, and clearing of A/R Open Items are automatically posted in the background without requiring the end-users to manually enter the transactions.

Credit Debit Matching Engine

HighRadius Credit Debit Matching Engine is a rules based engine that systematically operates on SAP transaction data to mass match and reconcile credits and debits based on pre-configured matching criteria. Matching criteria can be defined via a simple user interface by business users without requiring IT involvement or programming. The solution enables mass matching at both the header and item level and can be used for returns matching as well.

FSCM Correspondence Automation

HighRadius FSCM Correspondence Automation solution enables outbound customer communications related document generation and delivery directly from SAP via fax, email or print. FSCM related documents such as invoices, customer letters, deduction denial letters, proof-of-delivery/bill-of-lading can be dynamically selected by end-users either one transaction at a time or enmasse with few clicks.